

Dear NRCS Stakeholders

Just over seven years ago, I stepped into the role of Chief Executive Officer of the NRCS, and today it is with a heavy heart that I am announcing my departure from this position at the end of August 2023.

As I look back on my time with NRCS, I am proud of all we have achieved working together with various stakeholders in the regulation space. The last few years at NRCS have proven to be the most trying times compounded by the outbreak of the global pandemic, Coronavirus.

The outbreak of the global pandemic forced us to work closely with our stakeholders to find solutions in ensuring that our people and the economy are protected despite several imposed restrictions at the time.

The NRCS implemented business continuity plans aimed at ensuring that the NRCS delivers on its mandate regardless of the challenges posed by Covid-19 pandemic. This was made easy by collaborating with our stakeholders in the various sectors we regulate.

We have advanced in terms of our market reach and recognition of the important role we play as an organization. We have increased our activities in rural areas to give effect to other Government priorities ensuring that no one is left behind.

The organisation is also mindful of the role that partnerships play in effective regulation to ensure protection of the South African Public and the economy hence on this very day, I felt it necessary to pen this heartfelt message to all the stakeholders we have interacted with during my tenure.

You have been of great help over the years offering advice to the Regulator and also solutions to some complex issues we faced.

A big thank you to all stakeholders for your unwavering support.

Today we can also report that we received an unqualified (clean) audit opinion from the Auditor General South Africa, which is an impeccable achievement compared to previous reports when I joined the organisation.

I am also pleased to report that during the last few years we have managed to eradicate the backlog with the issuance of the Letters of Authority and reduced the turnaround times. We have also made a significant progress in implementing the modernisation project to respond to the technological needs of the organisation to remain relevant, efficient and effective.

It has been an honour to serve as NRCS's CEO and a privilege to work with all stakeholders and I urge you to continue working with Regulator to ensure it achieve its mandate.

Yours sincerely,

Edward Mamadise

Outgoing NRCS Chief Executive Officer (CEO)