

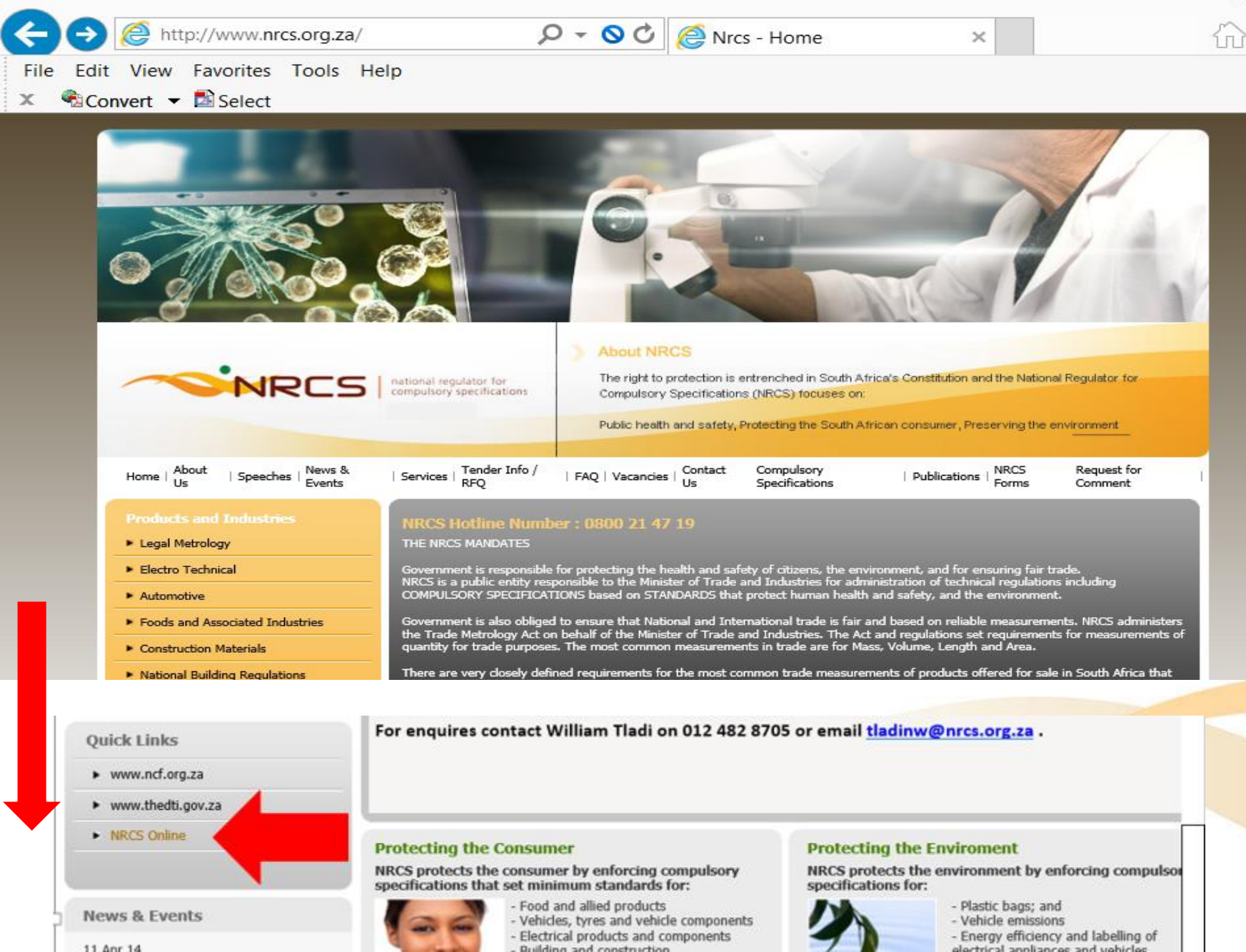
NRCS Online System

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1. Browser preparation	- 2
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By: Mandla Mkhabela

Browser preparation

Open the NRCS website at: <http://www.nrcs.org.za>



The screenshot shows the NRCS website homepage. At the top, there is a navigation bar with links: Home, About Us, Speeches, News & Events, Services, Tender Info / RFQ, FAQ, Vacancies, Contact Us, Compulsory Specifications, Publications, NRCS Forms, and Request for Comment. Below this, there is a section titled 'Products and Industries' with a list of categories: Legal Metrology, Electro Technical, Automotive, Foods and Associated Industries, Construction Materials, and National Building Regulations. To the right of this list, there is a section titled 'NRCS Hotline Number : 0800 21 47 19' and 'THE NRCS MANDATES'. Below the mandates, there is a section titled 'Protecting the Consumer' and another titled 'Protecting the Environment'. In the bottom left corner, there is a 'Quick Links' section with three links: www.ncf.org.za, www.thedti.gov.za, and NRCS Online. A red arrow points to the 'NRCS Online' link.

http://www.nrcs.org.za/ Nrcs - Home

File Edit View Favorites Tools Help

Convert Select

NRCS national regulator for compulsory specifications

About NRCS

The right to protection is entrenched in South Africa's Constitution and the National Regulator for Compulsory Specifications (NRCS) focuses on:

Public health and safety, Protecting the South African consumer, Preserving the environment

Home | About Us | Speeches | News & Events | Services | Tender Info / RFQ | FAQ | Vacancies | Contact Us | Compulsory Specifications | Publications | NRCS Forms | Request for Comment

Products and Industries

- Legal Metrology
- Electro Technical
- Automotive
- Foods and Associated Industries
- Construction Materials
- National Building Regulations

NRCS Hotline Number : 0800 21 47 19

THE NRCS MANDATES

Government is responsible for protecting the health and safety of citizens, the environment, and for ensuring fair trade. NRCS is a public entity responsible to the Minister of Trade and Industries for administration of technical regulations including **COMPULSORY SPECIFICATIONS** based on **STANDARDS** that protect human health and safety, and the environment.

Government is also obliged to ensure that National and International trade is fair and based on reliable measurements. NRCS administers the Trade Metrology Act on behalf of the Minister of Trade and Industries. The Act and regulations set requirements for measurements of quantity for trade purposes. The most common measurements in trade are for Mass, Volume, Length and Area.

There are very closely defined requirements for the most common trade measurements of products offered for sale in South Africa that

Quick Links

- www.ncf.org.za
- www.thedti.gov.za
- NRCS Online**

News & Events

11 Apr 14

For enquires contact William Tladi on 012 482 8705 or email tladinw@nrcs.org.za .

Protecting the Consumer

NRCS protects the consumer by enforcing compulsory specifications that set minimum standards for:

- Food and allied products
- Vehicles, tyres and vehicle components
- Electrical products and components
- Building and construction

Protecting the Environment

NRCS protects the environment by enforcing compulsory specifications for:

- Plastic bags; and
- Vehicle emissions
- Energy efficiency and labelling of electrical appliances and vehicles

Open the NRCS website at: <http://www.nrcs.org.za>

The screenshot shows a web browser window with the NRCS website loaded. The address bar displays the URL http://41.21.202...service_enu/start.swe?. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The Tools menu is open, showing various options. A red arrow points from the top of the page to the Tools menu, and another red arrow points from the 'Internet options' option at the bottom of the menu to the taskbar. The website's header includes the NRCS logo and navigation links: Home, My Service, My Compar. The main content area features a 'User Login' section with fields for User ID and Password, a 'Login' button, and links for 'Forgot Your Password?' and 'New User'. There is also a 'Contact Us' section with links to 'Send Us an Email' and 'Send Us Postal Mail or a Fax'. The taskbar at the bottom shows various application icons, including Windows Explorer, Internet Explorer, and Microsoft Office applications. The system clock in the bottom right corner indicates the time is 09:46 AM on 2014-09-05.

Tools menu options:

- Delete browsing history... (Ctrl+Shift+Del)
- InPrivate Browsing (Ctrl+Shift+P)
- Turn on Tracking Protection
- ActiveX Filtering (checked)
- Fix connection problems...
- Reopen last browsing session
- Add site to Apps
- View downloads (Ctrl+J)
- Pop-up Blocker
- SmartScreen Filter
- Manage media licenses
- Manage add-ons
- Compatibility View settings
- Subscribe to this feed...
- Feed discovery
- Windows Update
- Performance dashboard (Ctrl+Shift+U)
- F12 Developer Tools
- OneNote Linked Notes
- Lync Click to Call
- Send to OneNote
- Report website problems
- Internet options (highlighted with a red arrow)

Open the NRCS website at: <http://www.nrcs.org.za>



Internet Options

General Security Privacy Content Connections Programs Advanced

Home page



To create home page tabs, type each address on its own line.

<https://www.google.co.za/>

Use current

Use default

Use new tab

Startup

☐ Start with tabs from the last session

☒ Start with home page

Tabs

Change how webpages are displayed in tabs.

Tabs

Browsing history

Delete temporary files, history, cookies, saved passwords, and web form information.

☐ Delete browsing history on exit

Delete...

Settings

Appearance

Colors

Languages

Fonts

Accessibility

OK

Cancel

Apply

Nrcs - Home



NRCS

Protection is entrenched in South Africa's Constitution and the National Regulator for Compulsory Specifications (NRCS) focuses on:

Health and safety, Protecting the South African consumer, Preserving the environment

Contact Us | Compulsory Specifications | Publications | NRCS Forms | Request for Comment

7 19

Health and safety of citizens, the environment, and for ensuring fair trade. The Department of Trade and Industries for administration of technical regulations including STANDARDS that protect human health and safety, and the environment.

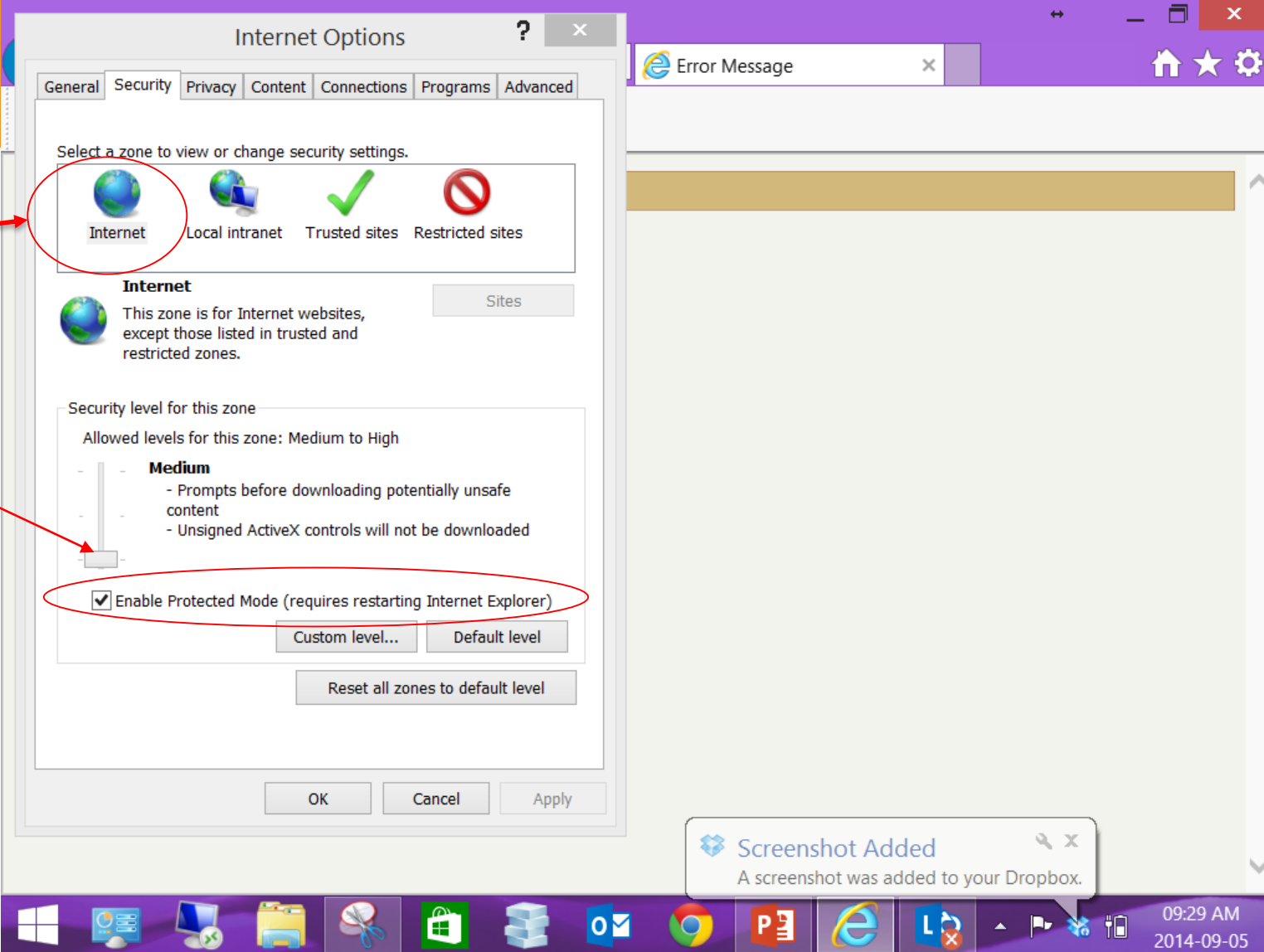
International and International trade is fair and based on reliable measurements. NRCS administers the Act and regulations set requirements for measurements of mass, volume, length and area.

For the most common trade measurements of products offered for sale in South Africa that are used in international trade, NRCS applies best practice and is a leader in Regional and International Metrology.

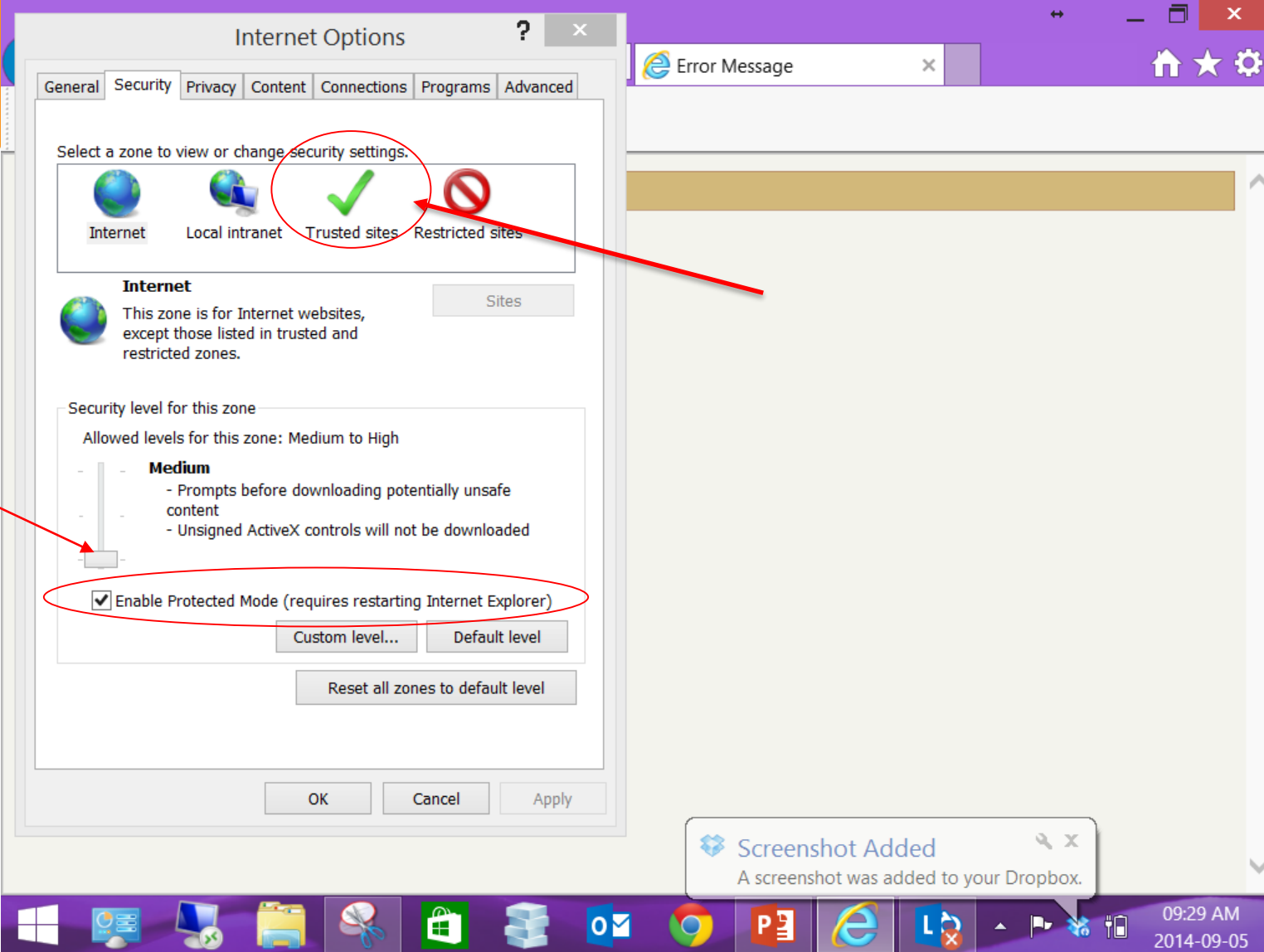


Screenshot Added

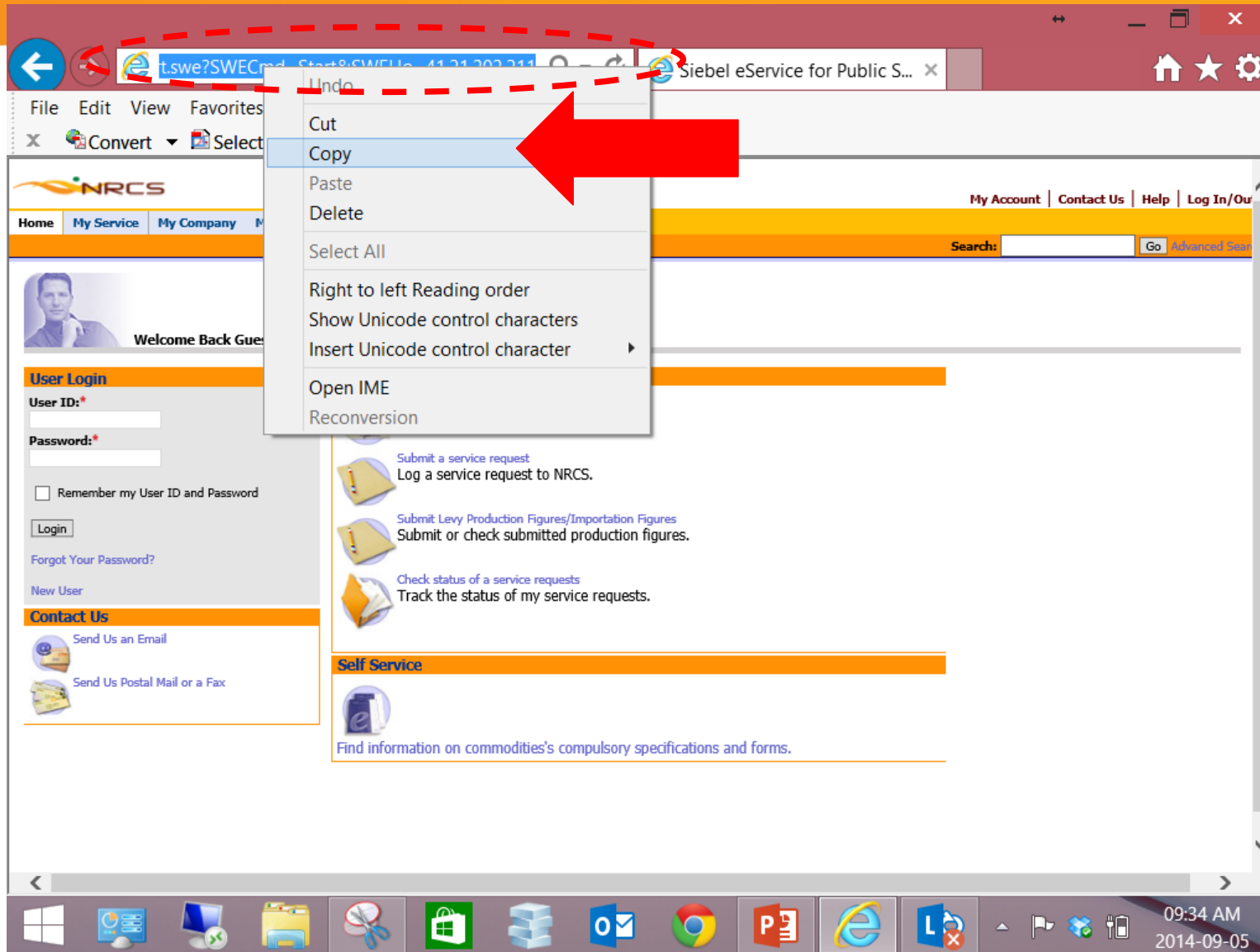
Open



Open



Open the NRCS website at: <http://www.nrccs.org.za>



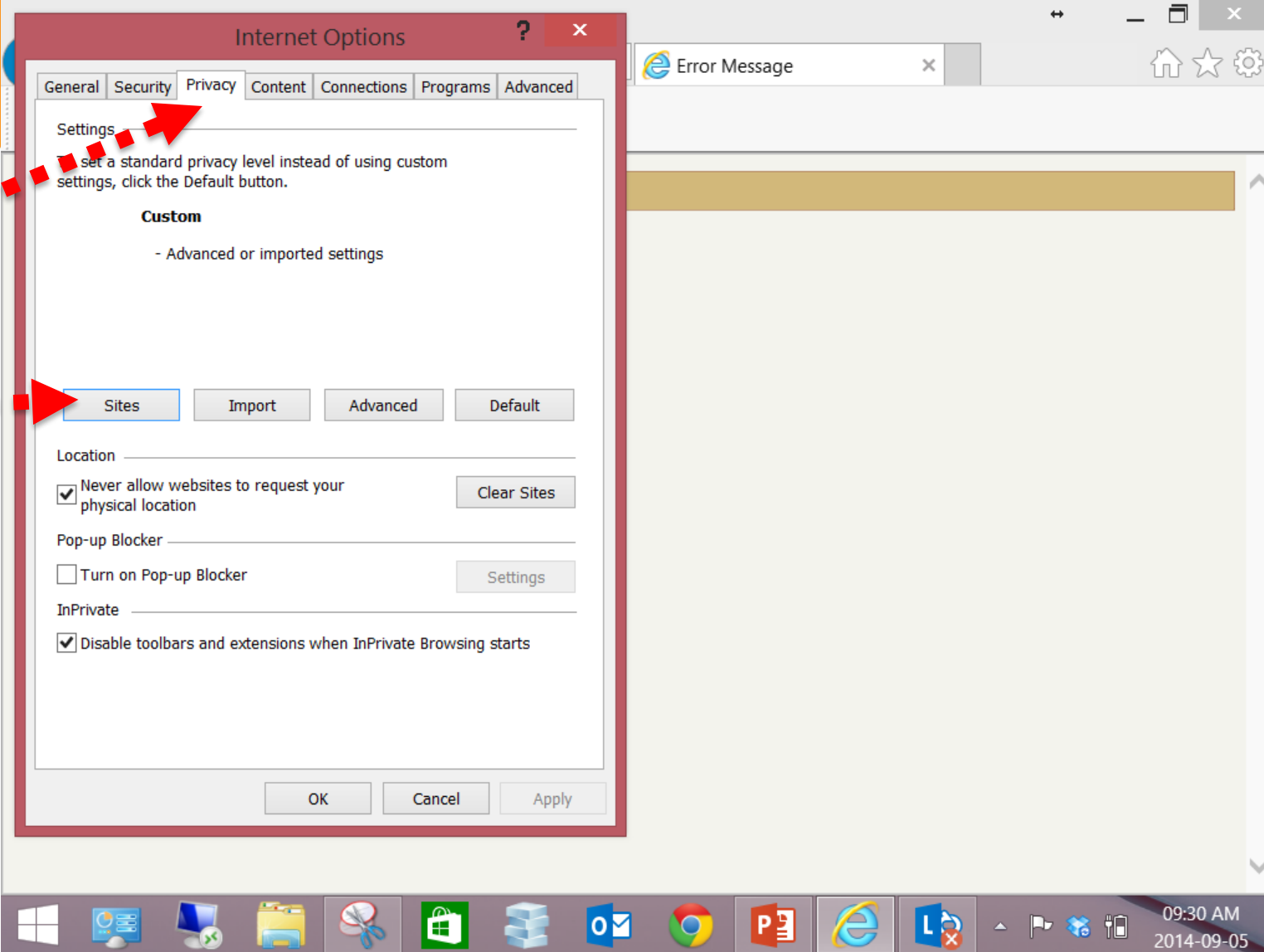
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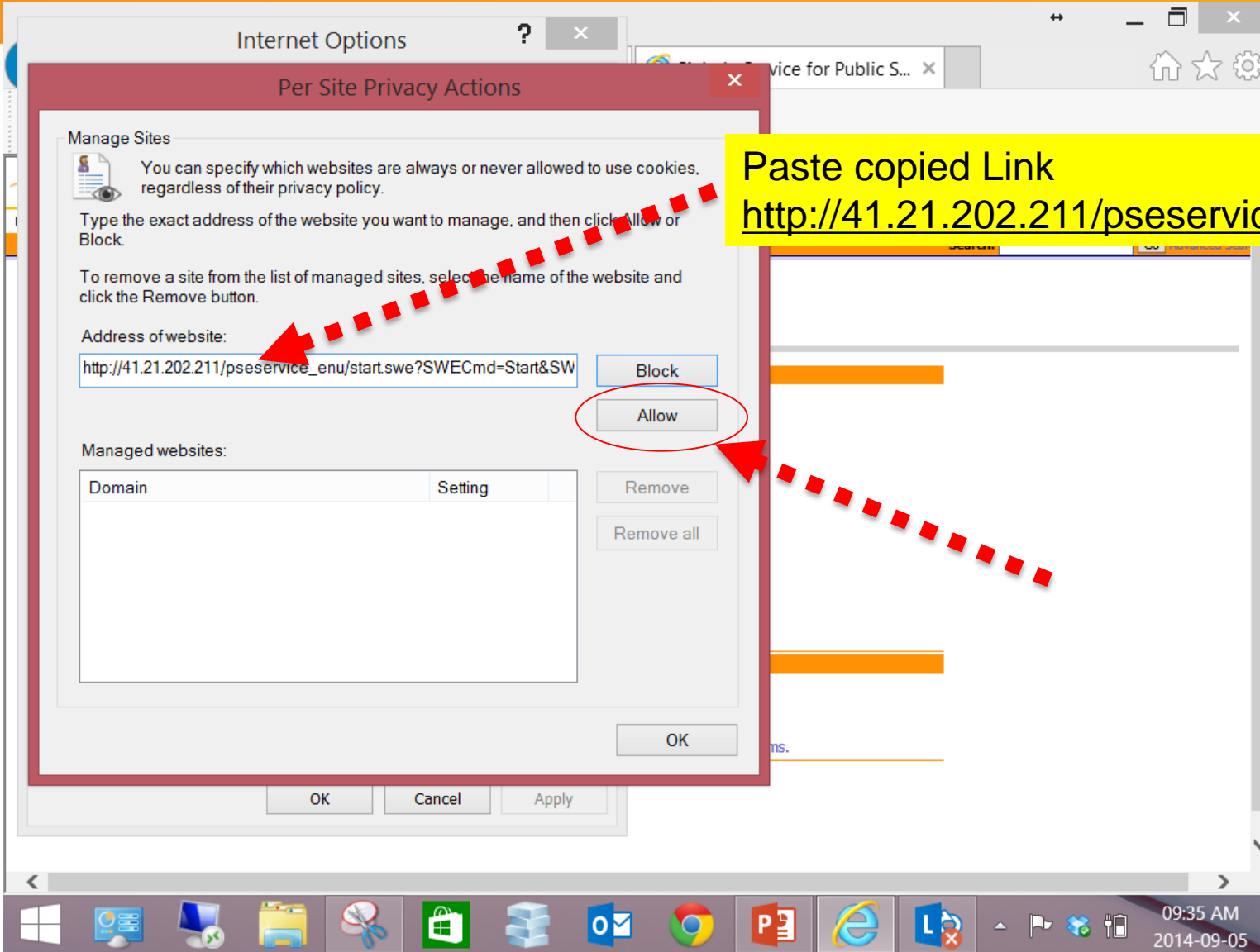
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Open



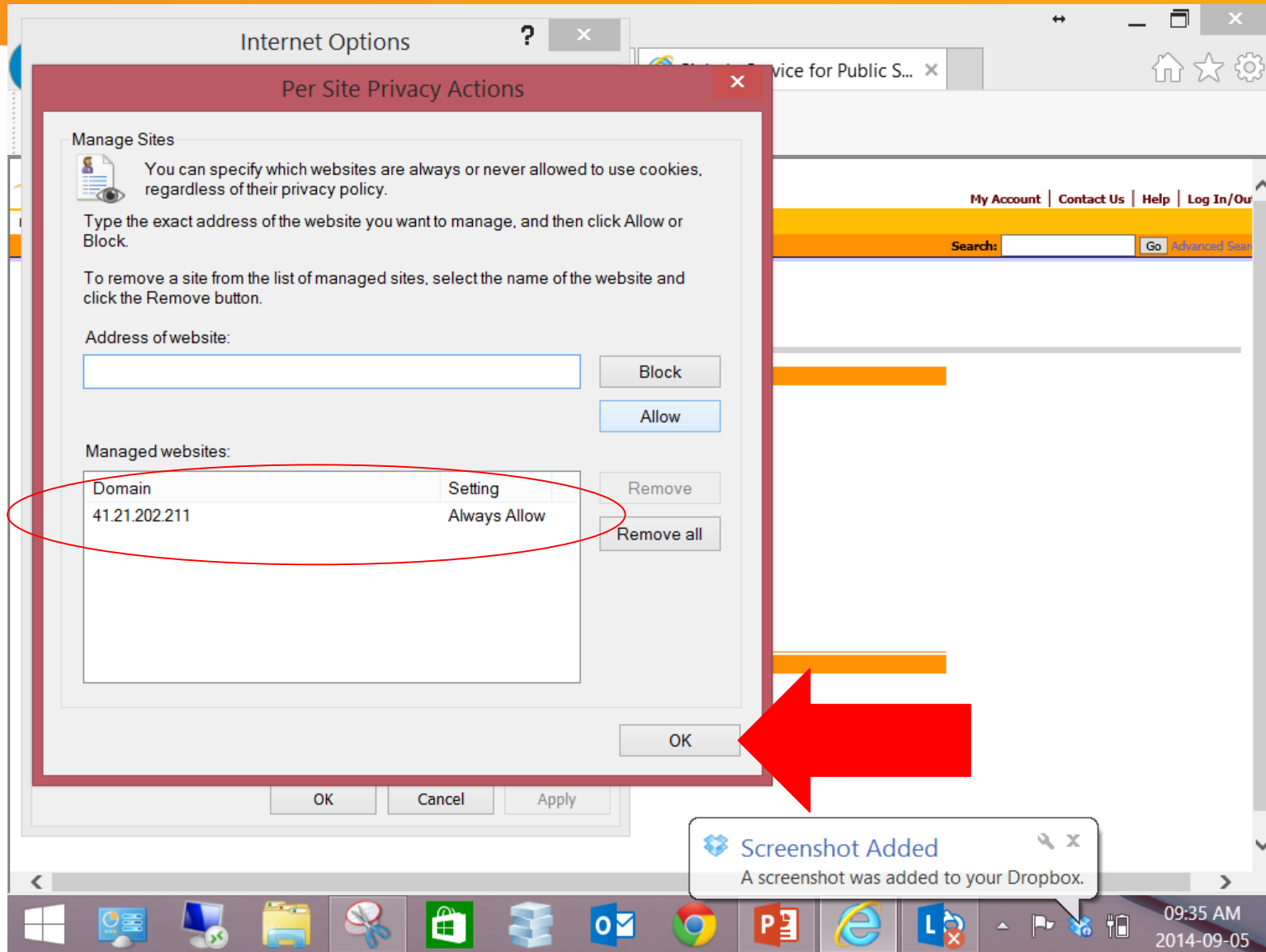
Open the NRCS website at: <http://www.nrcs.org.za>



Paste copied Link

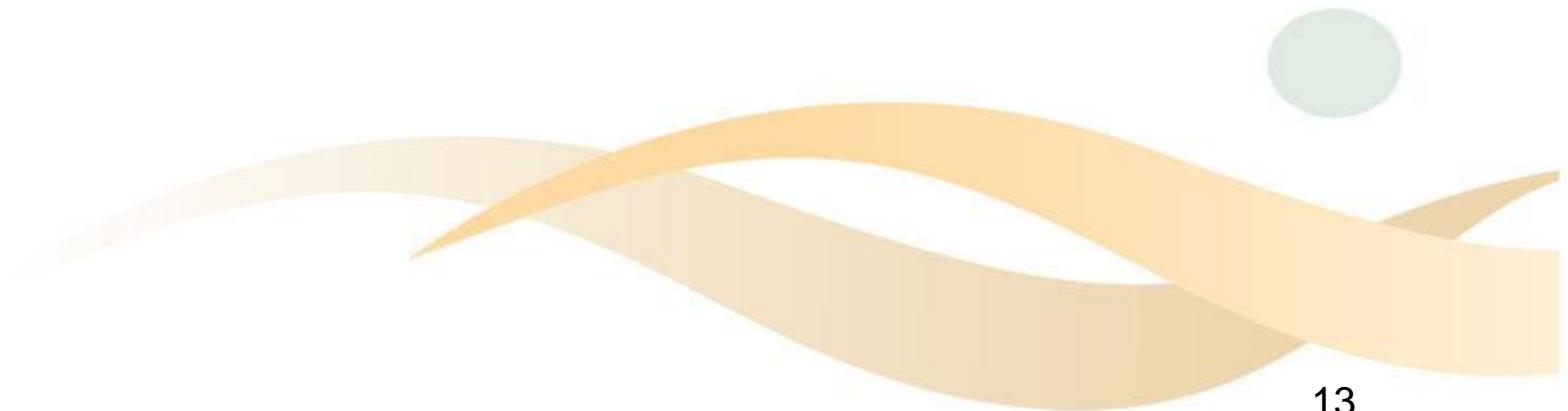
http://41.21.202.211/pservice_enu/start.swe#SWEApplet4

Open the NRCS website at: <http://www.nrcs.org.za>



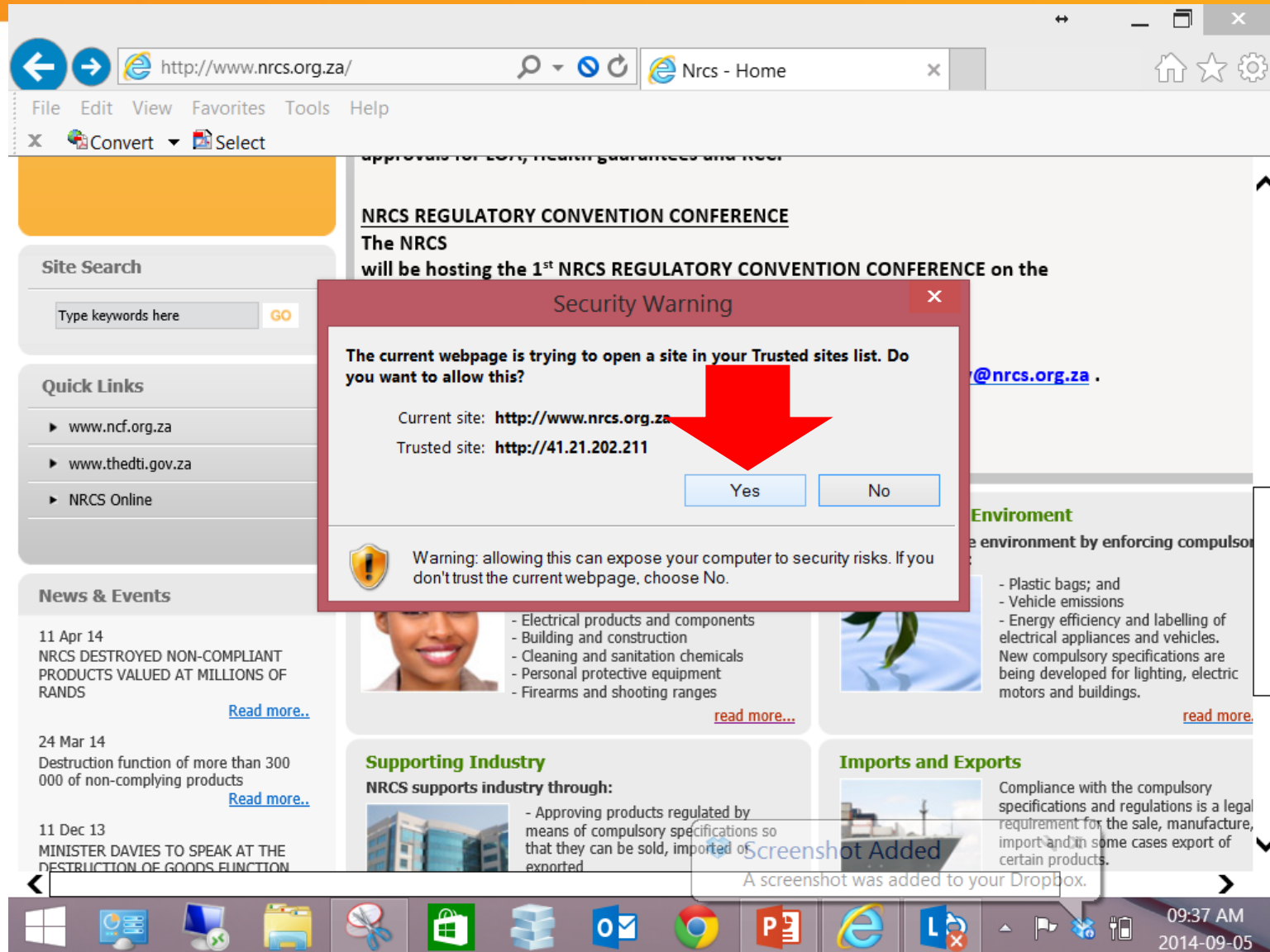
Open the NRCS website at: <http://www.nrcs.org.za>

**RESTART THE BROWSER AND ACCESS
THE NRCS ONLINE SYSTEM**



User Registration

Open the NRCS website at: <http://www.nrcs.org.za>



Open the NRCS website at: <http://www.nrcs.org.za>



File Edit View Favorites Tools Help

X Convert Select



[My Account](#) | [Contact Us](#) | [Help](#) | [Log In/Out](#)

[Home](#) [My Service](#) [My Company](#) [My Products](#)

Search: [Advanced Search](#)



Welcome Back Guest Customer. Today is 05, Sep, 2014.

User Login

User ID:*

Password:*

☐ Remember my User ID and Password

[Forgot Your Password](#)

[New User](#)

Contact Us



[Send Us an Email](#)



[Send Us Postal Mail or a Fax](#)

NRCS Customer Services



[Register my Product](#)
Register your product



[Submit a service request](#)
Log a service request to NRCS.



[Submit Levy Production Figures/Importation Figures](#)
Submit or check submitted production figures.



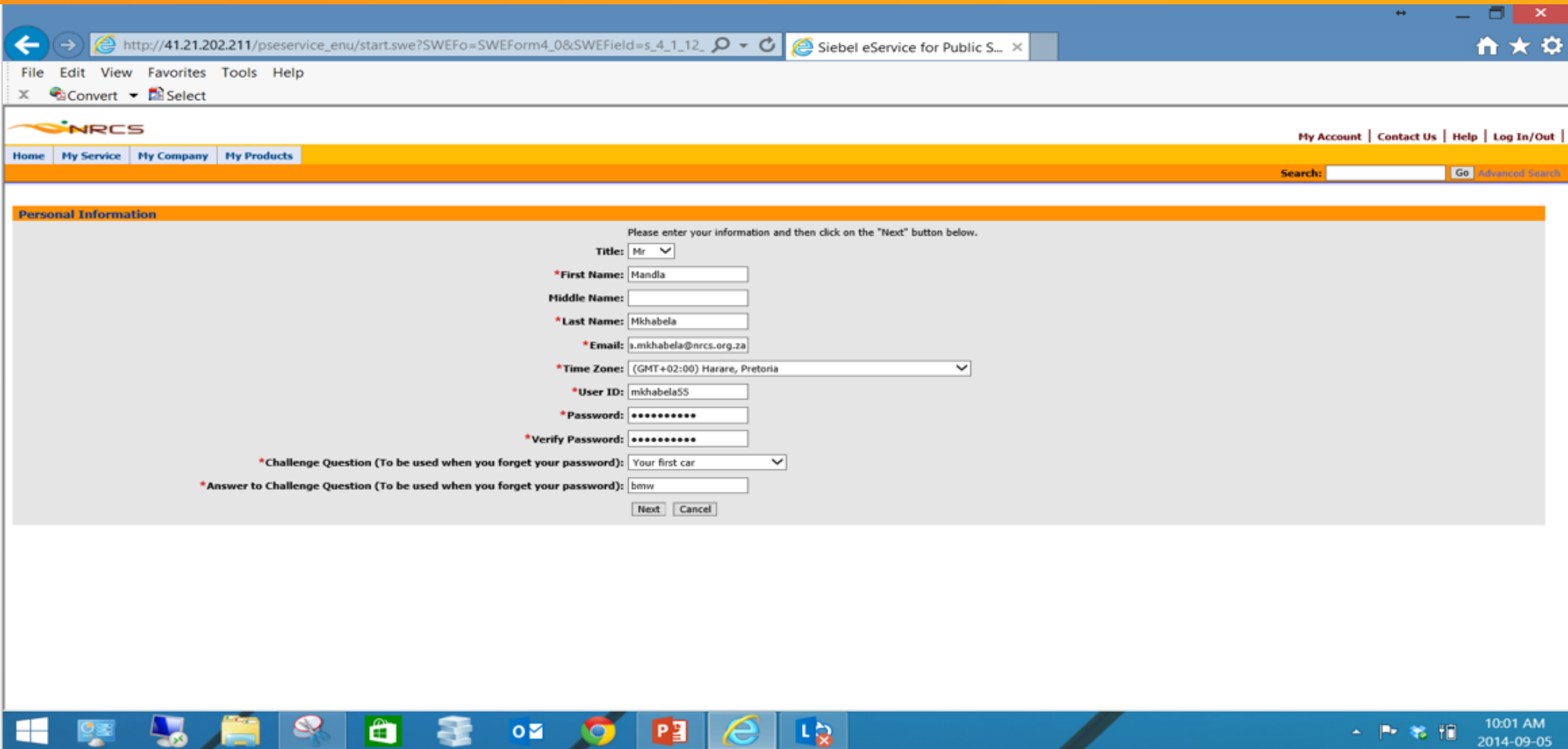
[Check status of a service requests](#)
Track the status of my service requests.

Self Service



[Find information on commodities's compulsory specifications and forms.](#)

Open the NRCS website at: <http://www.nrccs.org.za>



The screenshot shows a web browser window with the address bar displaying `http://41.21.202.211/pservice_enu/start.swe?SWEFo=SWEForm4_0&SWEField=s_4_1_12_`. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The NRCS logo is in the top left, and navigation links for Home, My Service, My Company, and My Products are in the top center. On the top right, there are links for My Account, Contact Us, Help, and Log In/Out, along with a search bar. The main content area is titled "Personal Information" and contains a registration form. The form includes fields for Title (Mr), First Name (Mandla), Middle Name, Last Name (Mkhabela), Email (s.mkhabela@nrccs.org.za), Time Zone ((GMT+02:00) Harare, Pretoria), User ID (mkhabela55), Password, Verify Password, Challenge Question (Your first car), and Answer to Challenge Question (bmw). A "Next" button is at the bottom right of the form. The Windows taskbar at the bottom shows various application icons and the system clock indicating 10:01 AM on 2014-09-05.

NRCS

My Account | Contact Us | Help | Log In/Out

Home My Service My Company My Products

Search: Go Advanced Search

Personal Information

Please enter your information and then click on the "Next" button below.

Title: Mr

*First Name: Mandla

Middle Name:

*Last Name: Mkhabela

*Email: s.mkhabela@nrccs.org.za

*Time Zone: (GMT+02:00) Harare, Pretoria

*User ID: mkhabela55

*Password:

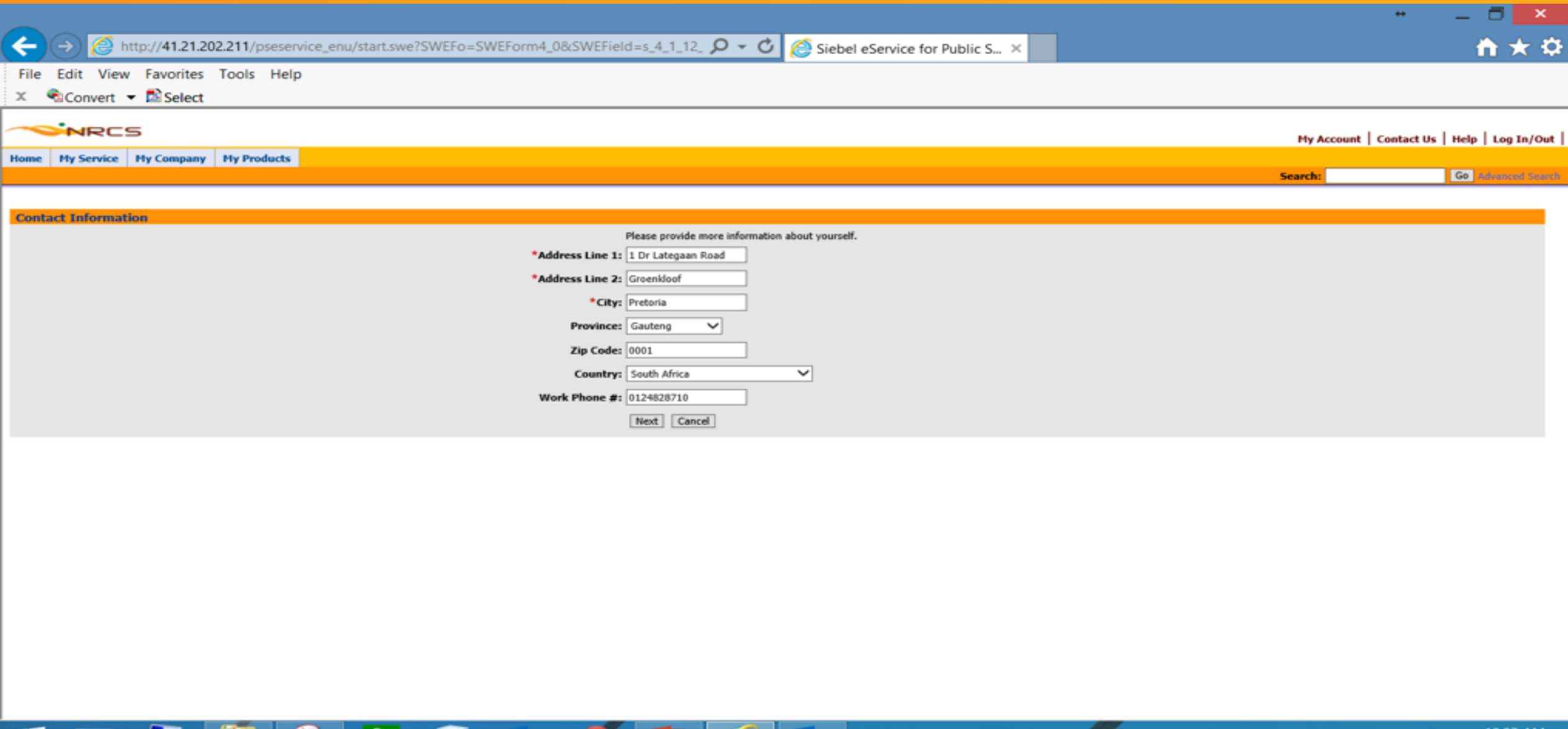
*Verify Password:

*Challenge Question (To be used when you forget your password): Your first car

*Answer to Challenge Question (To be used when you forget your password): bmw

Next Cancel

Open the NRCS website at: <http://www.nrccs.org.za>

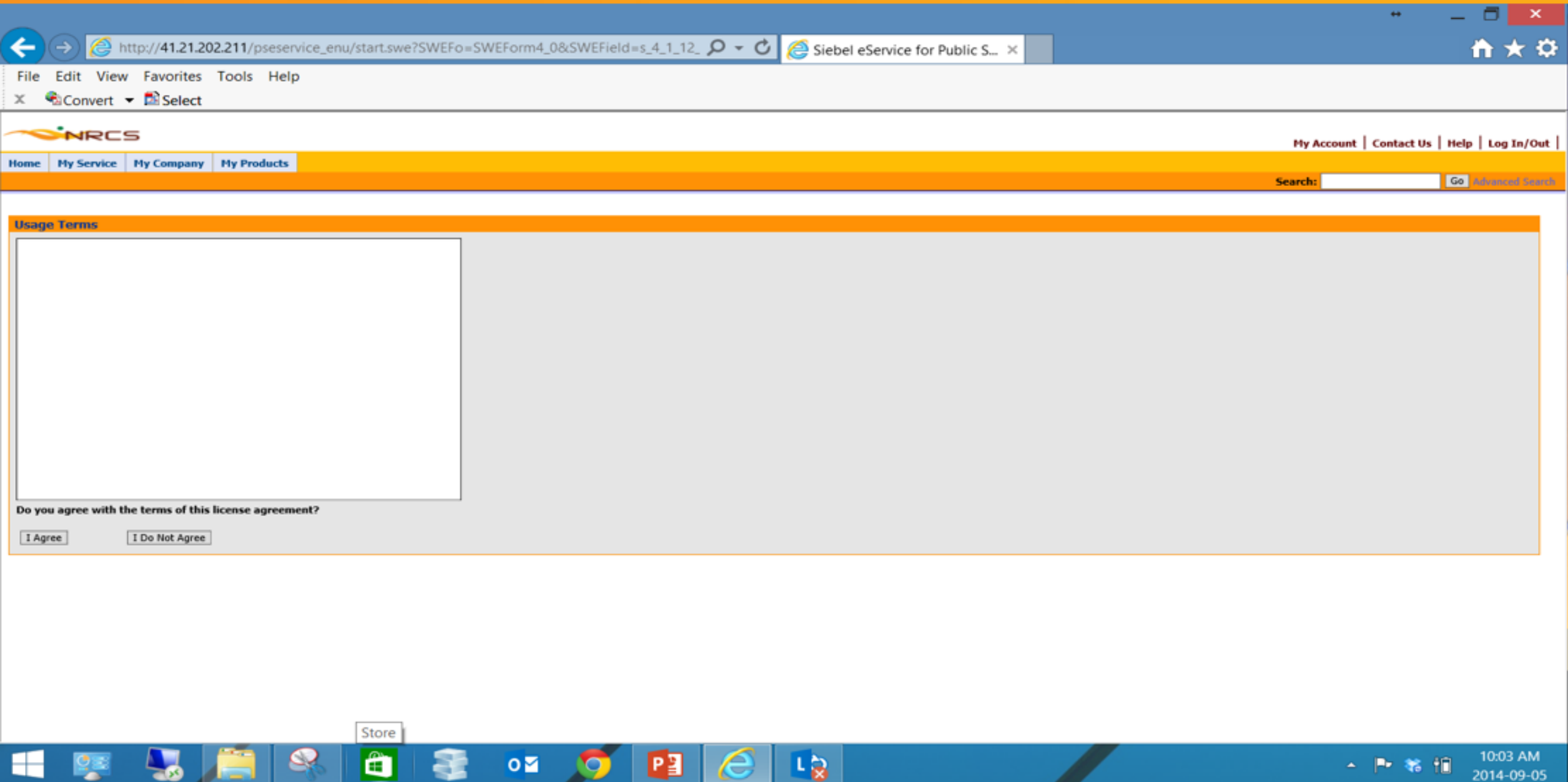


The screenshot shows a web browser window with the URL http://41.21.202.211/pservice_enu/start.swe?SWEFo=SWEForm4_0&SWEField=s_4_1_12_. The browser's address bar also displays "Siebel eService for Public S...". The NRCS logo is visible in the top left corner of the page. A navigation bar contains links for "Home", "My Service", "My Company", and "My Products". On the right side of the navigation bar, there are links for "My Account", "Contact Us", "Help", and "Log In/Out". Below the navigation bar is a search bar with the text "Search:" and a "Go" button. The main content area is titled "Contact Information" and contains a form with the following fields:

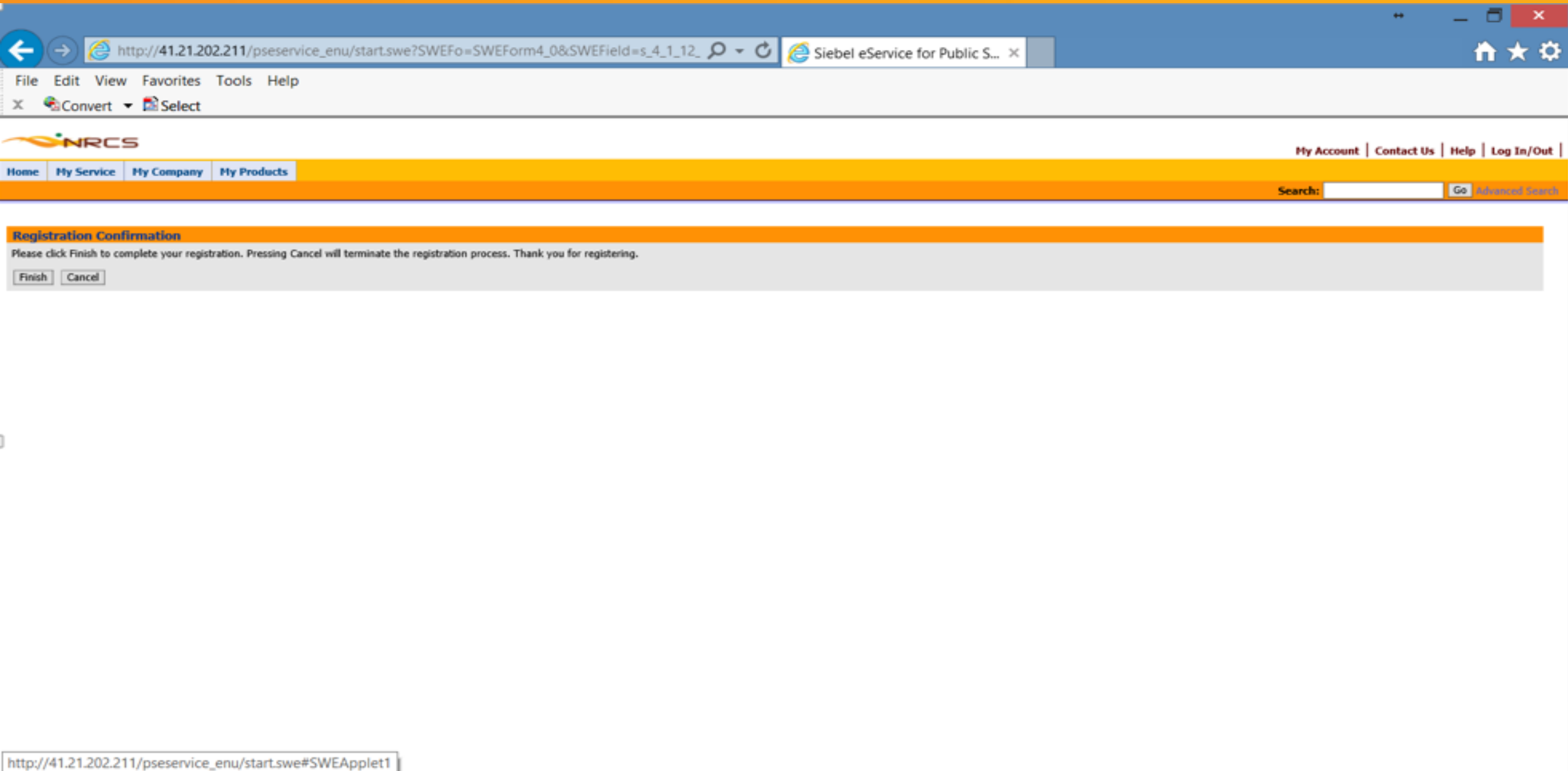
- *Address Line 1: 1 Dr Lategaan Road
- *Address Line 2: Groenkloof
- *City: Pretoria
- Province: Gauteng (dropdown menu)
- Zip Code: 0001
- Country: South Africa (dropdown menu)
- Work Phone #: 01248528710

At the bottom of the form are "Next" and "Cancel" buttons. The text "Please provide more information about yourself." is displayed above the form fields.


Open the NRCS website at: <http://www.nrcs.org.za>



Open the NRCS website at: <http://www.nrcs.org.za>



Open the NRCS website at: <http://www.nrcs.org.za>



The screenshot shows a web browser window displaying the NRCS website. The browser's address bar shows the URL http://41.21.202.211/pservice_enu/start.swe?SWECmd=Login&SWEPL=1&SWETS=1409. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The browser's toolbar includes a search icon, a convert icon, and a select icon. The browser's status bar shows the text "Siebel eService for Public S...".

The website's header features the NRCS logo on the left and navigation links on the right: My Account, Contact Us, Help, and Log In/Out. Below the header is a search bar with the text "Search:" and a "Go" button. The search bar also includes a link to "Advanced Search".

The main content area of the website is divided into three sections:

- Contact Us**: This section contains two links: "Send Us an Email" and "Send Us Postal Mail or a Fax".
- NRCS Customer Services**: This section contains four links: "Register my Product" (with the subtext "Register your product"), "Submit a service request" (with the subtext "Log a service request to NRCS."), "Submit Levy Production Figures/Importation Figures" (with the subtext "Submit or check submitted production figures."), and "Check status of a service requests" (with the subtext "Track the status of my service requests.").
- Self Service**: This section contains one link: "Find information on commodities's compulsory specifications and forms."

The website's footer is partially visible at the bottom of the screen, showing the Windows taskbar with various icons and the system clock displaying "10:08 AM".

Confirmation Email

Sample Email>

Dear James:

Welcome to NRCS Customer Portal. Your approved UserID and Password are as follows:

> UserID : JamesK

> Password : *****

In order to transact on behalf of your company or companies, you will be required to submit the following:

1. Confirmation by the company giving concert to transact on their behalf.
2. Contactable reference

Forward request to: registration2@nrcs.org.za

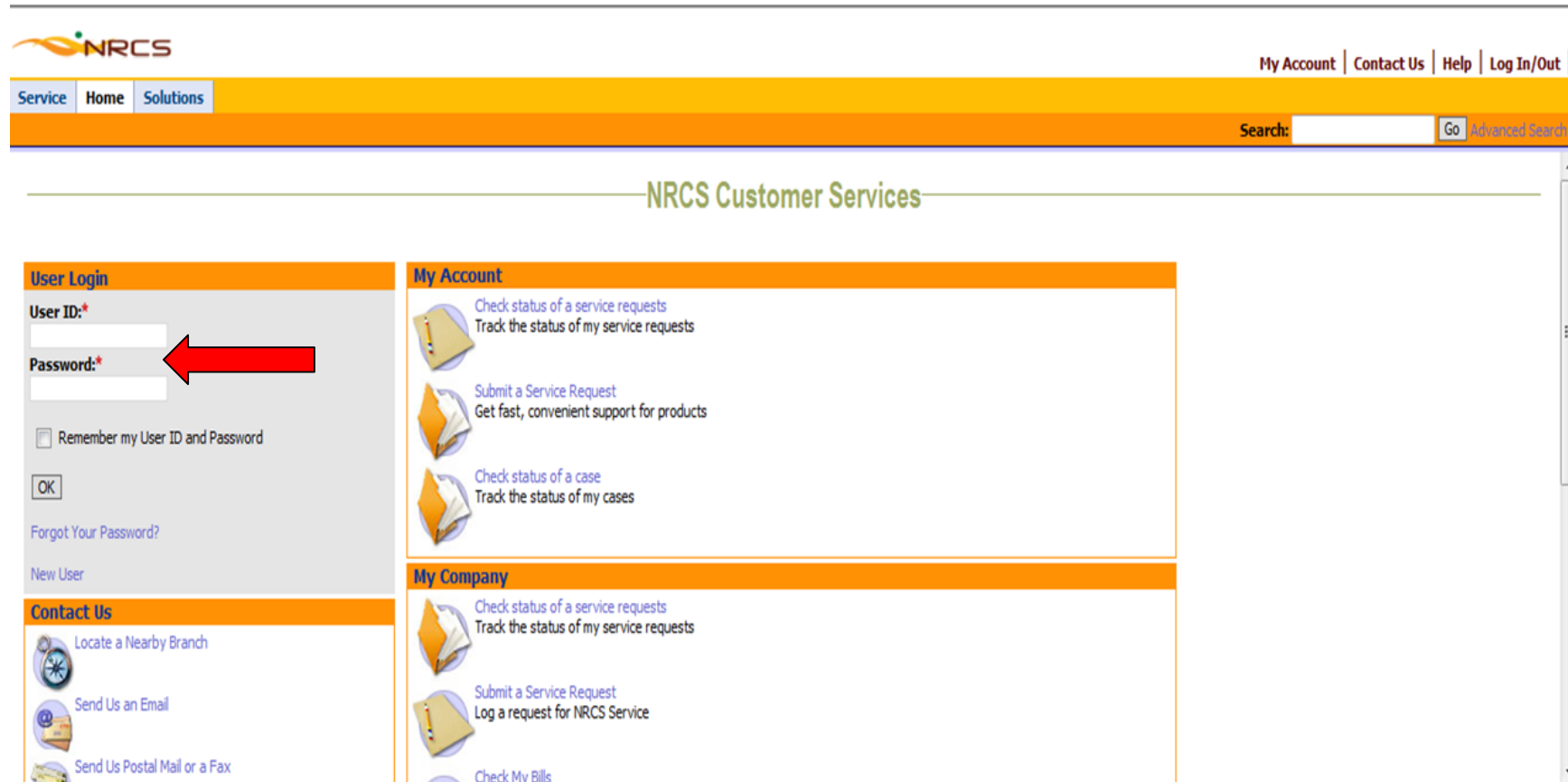
After completing above You can use the NRCS Online to:

- Log a new service request if you have a service problem.
- Track, update and search for existing service requests.
- Receive email notifications regarding the status of your service requests until it is successfully resolved.
- Review attachments and solutions that may help solve your service issue.

Thank you for using NRCS Customer Portal.

Registering a Product

Log on to the Customer Portal and enter User ID and Password then Click “OK ”



The screenshot displays the NRCS Customer Services portal. At the top, the NRCS logo is on the left, and navigation links for "My Account", "Contact Us", "Help", and "Log In/Out" are on the right. Below this is a secondary navigation bar with "Service", "Home", and "Solutions" tabs. A search bar with a "Go" button and a link to "Advanced Search" is also present. The main content area is titled "NRCS Customer Services". On the left, the "User Login" section contains fields for "User ID:" and "Password:", a checkbox for "Remember my User ID and Password", an "OK" button, and links for "Forgot Your Password?" and "New User". A red arrow points to the "Password:" input field. To the right of the login section are two columns of service links. The "My Account" column includes links to check service request status, submit a service request, and check case status. The "My Company" column includes links to check service request status, submit a service request, and check bills.

NRCS

[My Account](#) | [Contact Us](#) | [Help](#) | [Log In/Out](#)

[Service](#) | [Home](#) | [Solutions](#)

Search: [Advanced Search](#)

NRCS Customer Services

User Login

User ID:*




Password:*

☐ Remember my User ID and Password



[Forgot Your Password?](#)

[New User](#)



My Account

-  [Check status of a service requests](#)
Track the status of my service requests
-  [Submit a Service Request](#)
Get fast, convenient support for products
-  [Check status of a case](#)
Track the status of my cases

My Company

-  [Check status of a service requests](#)
Track the status of my service requests
-  [Submit a Service Request](#)
Log a request for NRCS Service
-  [Check My Bills](#)

Contact Us

-  [Locate a Nearby Branch](#)
-  [Send Us an Email](#)
-  [Send Us Postal Mail or a Fax](#)

Click on the 'Register or check my registered products' hyperlink

The screenshot displays the NRCS website's user interface. At the top, the NRCS logo is on the left, and navigation links for 'My Account', 'Contact Us', 'Help', and 'Log In/Out' are on the right. Below this is a horizontal menu with 'Home', 'My Service', 'My Company', and 'My Products'. A search bar with a 'Go' button and a link to 'Advanced Search' is also present. A personalized welcome message for 'Fisher James' is shown, along with the date '15, May, 2014'. The main content area is divided into three sections: 'Contact Us' with links for email and postal mail; 'NRCS Customer Services' with links for product registration, service requests, production figures, and service request status; and 'Self Service' with a link to commodity specifications. A red arrow points to the 'Register my Product' link in the 'NRCS Customer Services' section.

NRCS

My Account | Contact Us | Help | Log In/Out

Home | My Service | My Company | My Products

Search: Go [Advanced Search](#)

Welcome Back Fisher James. Today is 15, May, 2014.

Contact Us

- [Send Us an Email](#)
- [Send Us Postal Mail or a Fax](#)

NRCS Customer Services

- [Register my Product](#)
Register or check my registered products.
- [Submit a service request](#)
Log a service request to NRCS.
- [Submit Levy Production Figures/Importation Figures](#)
Submit or check submitted production figures.
- [Check status of a service requests](#)
Track the status of my service requests.

Self Service

- [Find information on commodities's compulsory specifications and forms.](#)

Click on the button next to the Commodity Field to select the product. Select product and click 'OK' button

The screenshot shows the NRCS 'My Products' registration interface. The main form has fields for 'Commodity', 'Product Description', and 'Company Name', with a 'Reg. Date' of 15.05.2014. A red arrow points to a small button next to the 'Commodity' field. An overlaid window titled 'Pick Product - Windows Internet Explorer' displays a search results table.

NRCS


My Account | Contact Us | Help | Log In/Out

Home | My Service | My Company | My Products

Search: Go Advanced Search


My Products

Please enter details of your product. Please take note of the product reference number that will be generated. Use this reference number to lodge requests related to this product.

*Commodity: 

Reg. Date: 15.05.2014

*Product Description:

Company Name: 

* - Required Fields

Pick Product - Windows Internet Explorer

Query Find: Product Starting with: Go

OK	Product	Product Category
<input type="button" value="OK"/>	large e.g. refrigerators, freezers, stoves, dishwashers, washing machines, tumble dryers,	Electrical
<input type="button" value="OK"/>	AWI Instrument	Mass
<input type="button" value="OK"/>	Agricultural Tractor	Vehicle
<input type="button" value="OK"/>	All types of replacements barrels	Firearms & Associated Industry

Capture the fields with the necessary product details and click on Register button

NRCS

My Account | Contact Us | Help | Log In/Out

Home | My Service | My Company | My Products

Search: Go Advanced Search

My Products

Please enter details of your product. Please take note of the product reference number that will be generated. Use this reference number to lodge requests related to this product.

*Commodity:


Reg. Date: 15.05.2014

*Product Description:

Company Name:

* - Required Fields

Click on the Product name hyperlink to add more details



My Account | Contact Us | Help | Log In/Out

Home | My Service | My Company | My Products

Search: Go [Advanced Search](#)


Click on "New" to register your product. Click on "Query" to search for products that you have registered.

My Products

New Query Delete 1 - 10 of 54

Line #	Product Ref #	Commodity	Reg. Date	Commodity Category	Commodity Type	Make	Model	Status	Company Name
1	1-10973687	large e.g. refrigerators, freezers, stoves, dishwashers, washing machines, tumble dryers,	15.05.2014	Electrical	Electronics & Elec Apparatus			Not Tested	Foodcorp (Pty)Ltd
2	1-10870326	Cement (VC 9085)	25.04.2014	Construction Material	Cement			Not Tested	Mavolvo Line
3	1-10774931	Appliance large e.g. refr...	24.04.2014	Electrical	Electronics & Elec Apparatus			Not Tested	Fish Facility
4	1-10217911	New tyres for commercial vehicles and their trailers	18.02.2014	Tyre	Tyre			Not Tested	Mavolvo Line
5	1-10217904	Replacement disc brake for category M2 (Excluding Minibuses), M3, N2, O2, O3 and O4 road vehicle.	18.02.2014	Automotive Component	Automotive Component			Not Tested	Mavolvo Line
6	1-10029881	TV	13.02.2014	Electrical	Electronics & Elec Apparatus	55 Inc	55 INC	Not Tested	Mavolvo Line
7	1-10029701	Canned Fish	11.02.2014	Food Canned	Canned Fish			Not Tested	Fish Facility
8	1-9967891	Audio equipment	05.02.2014	Electrical	Electronics & Elec Apparatus			Not Tested	Fish Facility
9	1-9967871	TV	31.01.2014	Electrical	Electronics & Elec Apparatus			Not Tested	Foodcorp (Pty)Ltd
10	1-9976961	PPE Device	29.01.2014	PPE Device	Respiratory Protective Device			Not Tested	Foodcorp (Pty)Ltd

Capture all the fields and click on the add more details on the product and then click “save”

 [My Account](#) | [Contact Us](#) | [Help](#) | [Log In/Out](#)


[Home](#) | [My Service](#) | [My Company](#) | [My Products](#)


Search: [Advanced Search](#)

Electronics & Elec Apparatus

1 of 1+

ELECTRONICS & ELECTRICAL APPARATUS *

Rated Operational Voltage (Ue):: 

Rated Current (In): 

Ratings:


Brand Name:

Make:

Model: *

Variation Number:

Product Control Information

 1 - 1 of 1

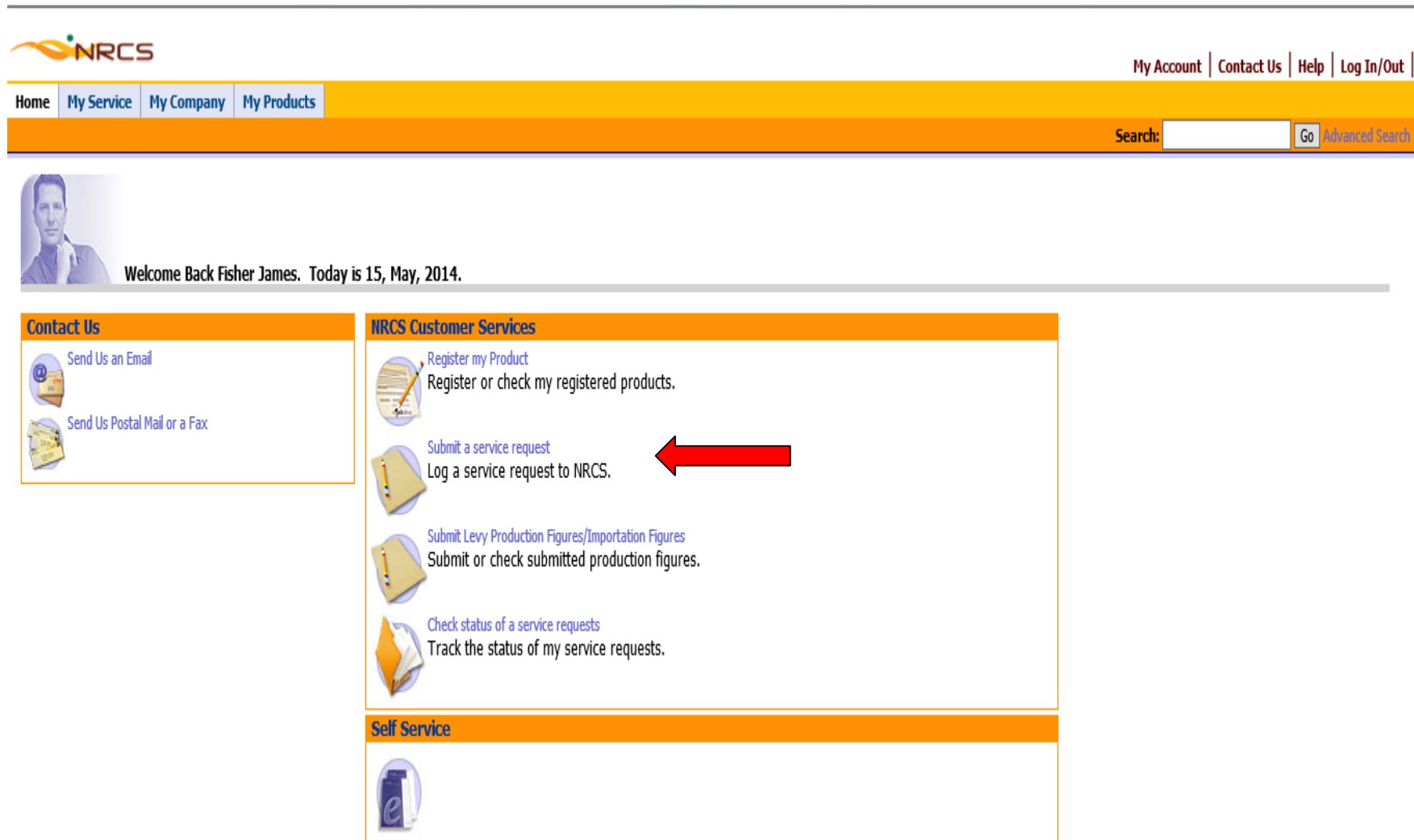
Registered Date: 15.05.2014
Status: Not Tested
Company Name: Foodcorp (Pty) Ltd

Commodity: large e.g. refrigerators, freezers, stoves, dishwashers, washing machines, tumble dryers,
Commodity Category: Electrical
Commodity Type: Electronics & Elec Apparatus

Commodity Classification: Appliance large e.g. refrigerators, freezers, stoves, dishwashers, washing machines, tumble dryers,
Product Description: test

Creating and Submitting a Service Request

Click on the 'Submit a Service Request' hyperlink




The screenshot displays the NRCS website interface. At the top, the NRCS logo is on the left, and navigation links for 'My Account', 'Contact Us', 'Help', and 'Log In/Out' are on the right. Below this is a secondary navigation bar with 'Home', 'My Service', 'My Company', and 'My Products'. A search bar is located on the right side of this bar. A welcome message for 'Fisher James' is displayed below the navigation bar. The main content area is divided into three sections: 'Contact Us', 'NRCS Customer Services', and 'Self Service'. The 'Contact Us' section includes links for 'Send Us an Email' and 'Send Us Postal Mail or a Fax'. The 'NRCS Customer Services' section lists several options: 'Register my Product', 'Submit a service request' (highlighted with a red arrow), 'Submit Levy Production Figures/Importation Figures', and 'Check status of a service requests'. The 'Self Service' section is partially visible at the bottom.

NRCS



[My Account](#) | [Contact Us](#) | [Help](#) | [Log In/Out](#)

[Home](#) | [My Service](#) | [My Company](#) | [My Products](#)






Search: [Advanced Search](#)

 Welcome Back Fisher James. Today is 15, May, 2014.


Contact Us

-  [Send Us an Email](#)
-  [Send Us Postal Mail or a Fax](#)


NRCS Customer Services

-  [Register my Product](#)
Register or check my registered products.
-  [Submit a service request](#)
Log a service request to NRCS. 
-  [Submit Levy Production Figures/Importation Figures](#)
Submit or check submitted production figures.
-  [Check status of a service requests](#)
Track the status of my service requests.

Self Service

- 

Capture Service Request details by clicking on the dropdowns to select necessary options listed relevant to your company

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[Home](#) | [My Service](#) | [My Company](#) | [My Products](#)

Search: [Advanced Search](#)

My Service Requests:

My Service Requests

Please enter NRCS service request details. After submission a service request ticket number will be issued. Keep this number for future correspondence.

*Functional Area:

*Service Type:

Service Sub-Type:

Company Name:

Product Ref #:

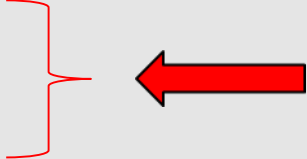
Commodity:

Commodity Classification:


*Service Description:

Service Branch:

Batch or Part No:



Click on the button next to the Company Name to select the Company for the Service Request then click “pick”

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Search: [Advanced Search](#)

My Service Requests:


My Service Requests


Please enter NRCS service request details. After submission a service request ticket number will be issued. Keep this number for future correspondence.

*Functional Area:

*Service Type:

Service Sub-Type:


Company Name: 

Product Ref #: 

Commodity:

Commodity Classification:

*Service Description:

Service Branch: 


Batch or Part No:

Pick Company - Windows Internet Explorer

Query Find Company Name starting with Find 1 - 3 of 3

Pick	Company Name
<input type="button" value="Pick"/>	Foodcorp (Pty)Ltd
<input type="button" value="Pick"/>	Fish Facility
<input type="button" value="Pick"/>	Mavolvo Line

Click on the button next to the Product Ref # to select the Product for the Service Request

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Search: [Advanced Search](#)

My Service Requests:

My Service Requests


Please enter NRCS service request details. After submission a service request ticket number will be issued. Keep this number for future correspondence.

*Functional Area:

*Service Type:

Service Sub-Type:

Company Name:

Product Ref #: 

Commodity:

Commodity Classification:

*Service Description:

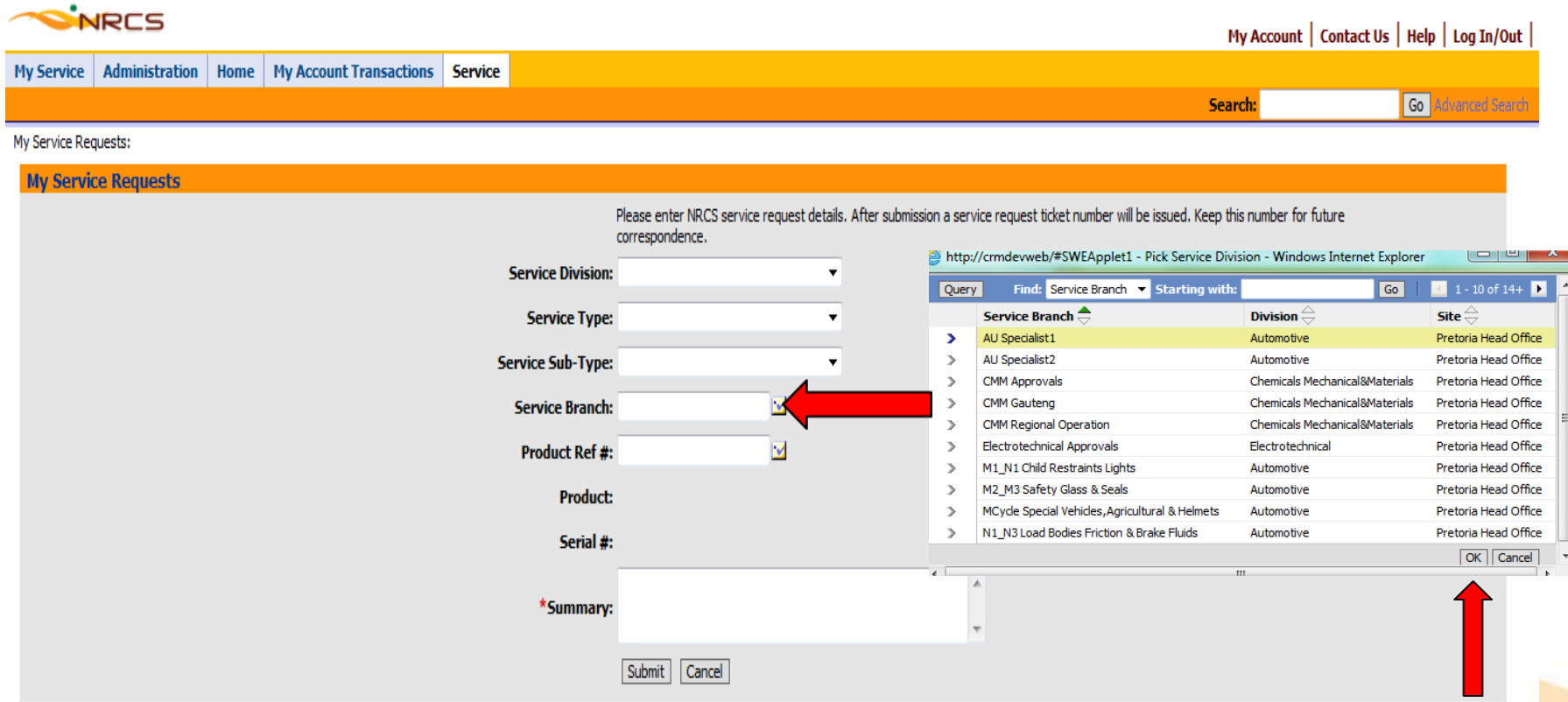
Service Branch:

Batch or Part No:

Pick Product Sample - Windows Internet Explorer

Query	Find	Account	Starting with
Pick	Account	Product Ref #	Registered Date
Pick	Account	Product Ref #	Product Serial #
Pick	Account	Product Ref #	Registered Date
Pick	Account	Product Ref #	Product Serial #
Pick	Account	Product Ref #	Registered Date
Pick	Account	Product Ref #	Product Serial #

Click on the button next to the Service Branch to select the Region for the Service Request then “Ok”



The screenshot shows the NRCS My Service Requests form. The form includes fields for Service Division, Service Type, Service Sub-Type, Service Branch, Product Ref #, Product, Serial #, and a Summary field. A red arrow points to the Service Branch field, which has a small icon next to it. A pop-up window titled "http://crmdevweb/#SWEApplet1 - Pick Service Division - Windows Internet Explorer" is open, displaying a table of Service Branches, Divisions, and Sites. A red arrow points to the "OK" button in the pop-up window.

NRCS

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My Service Administration Home My Account Transactions Service

Search: Go Advanced Search

My Service Requests

Please enter NRCS service request details. After submission a service request ticket number will be issued. Keep this number for future correspondence.

Service Division:

Service Type:

Service Sub-Type:

Service Branch:

Product Ref #:

Product:

Serial #:

*Summary:

Submit Cancel

http://crmdevweb/#SWEApplet1 - Pick Service Division - Windows Internet Explorer

Service Branch	Division	Site
> AU Specialist1	Automotive	Pretoria Head Office
> AU Specialist2	Automotive	Pretoria Head Office
> CMM Approvals	Chemicals Mechanical&Materials	Pretoria Head Office
> CMM Gauteng	Chemicals Mechanical&Materials	Pretoria Head Office
> CMM Regional Operation	Chemicals Mechanical&Materials	Pretoria Head Office
> Electrotechnical Approvals	Electrotechnical	Pretoria Head Office
> M1_N1 Child Restraints Lights	Automotive	Pretoria Head Office
> M2_M3 Safety Glass & Seals	Automotive	Pretoria Head Office
> MCycle Special Vehicles,Agricultural & Helmets	Automotive	Pretoria Head Office
> N1_N3 Load Bodies Friction & Brake Fluids	Automotive	Pretoria Head Office

OK Cancel

Click on the button next to the Service Branch to select the Service Division then click “Ok”

NRCS

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My Service Requests:

My Service Requests

Please enter NRCS service request detail correspondence.

*Functional Area:

*Service Type:

Service Sub-Type:

Company Name:

Product Ref #:

Commodity:

Commodity Classification:

*Service Description:

Service Branch:


Batch or Part No:

Pick Service Division - Windows Internet Explorer

Query: Find: Service Branch Starting With: Go 1 - 10 of 14

Pick	Service Branch	Division	Site
<input type="button" value="Pick"/>	AU Specialist1	Automotive	Pretoria Head Office
<input type="button" value="Pick"/>	AU Specialist2	Automotive	Pretoria Head Office
<input type="button" value="Pick"/>	CMM Approvals	Chemicals Mechanical&Materials	Pretoria Head Office
<input type="button" value="Pick"/>	CMM Gauteng	Chemicals Mechanical&Materials	Pretoria Head Office
<input type="button" value="Pick"/>	CMM Regional Operation	Chemicals Mechanical&Materials	Pretoria Head Office
<input type="button" value="Pick"/>	Electrotechnical Approvals		Pretoria Head Office
<input type="button" value="Pick"/>	M1_N1 Child Restraints Lights	Automotive	Pretoria Head Office
<input type="button" value="Pick"/>	M2_M3 Safety Glass & Seals	Automotive	Pretoria Head Office
<input type="button" value="Pick"/>	MCycle Special Vehicles,Agricultural & Helmets	Automotive	Pretoria Head Office
<input type="button" value="Pick"/>	N1_N3 Load Bodies Friction & Brake Fluids	Automotive	Pretoria Head Office

Fill in the Service Description then click “Submit”



My Account | Contact Us | Help | Log In/Out |

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Search: Go [Advanced Search](#)

My Service Requests:

My Service Requests

Please enter NRCS service request details. After submission a service request ticket number will be issued. Keep this number for future correspondence.

*Functional Area:

*Service Type:

Service Sub-Type:

Company Name:

Product Ref #:

Commodity:

Commodity Classification:

*Service Description:

Service Branch:

Batch or Part No:

Submit

Cancel

Click on the Service Request number to add more details

 [My Account](#) | [Contact Us](#) | [Help](#) | [Log In/Out](#)

[My Service](#) | [Administration](#) | [Home](#) | [My Account Transactions](#) | [Service](#)


Search: [Advanced Search](#)

My Service Requests:

Click on "New" to create a new service request. Click on "Query" to search for service requests that you have created.

My Service Requests						
<input type="button" value="New"/> <input type="button" value="Query"/>		1 - 10 of 10+ <input type="button" value="Next"/>				
SR #	Status	Created	Summary	Product	Service Division	Service Branch
1-5907817	Open	19.07.2012 12:15:31 PM	Canned fish inspection request.	Villa's fresh fish	Food & Associated Industries	CMM Gauteng
1-6074321	Open	03.08.2012 09:41:20 AM	CANNED TUNA	Canned Fish	Food & Associated Industries	Perishable
1-5859781	Open	15.07.2012 06:01:46 PM	Test		Food & Associated Industries	
1-5868767	Open	16.07.2012 09:29:50 PM				
1-5907821	Open	19.07.2012 12:14:00 PM	ISSUE CERTIFICATE FOR CANNED FISH,MARINE MOLLUSCS		Food & Associated Industries	
1-6004310	Open	30.07.2012 05:29:10 PM	test b		Electrotechnical	Automotive
1-6035605	Open	31.07.2012 08:15:20 PM	apply for approval	BMW 320i	Food & Associated Industries	
1-5886514	Open	17.07.2012 05:17:47 PM	Summary of SR			
1-6011701	Open	31.07.2012 12:11:58 AM	New SR	Automotive Component	Electrotechnical	CMM Regional Operation
1-6016201	Open	31.07.2012 02:17:36 PM	Need homologation	Tika Fish	Food & Associated Industries	CMM Approvals

Add more information and click on Add button to attach any documents. Attach document and click submit

 My Account | Contact Us | Help | Log In/Out

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Search: [Advanced Search](#)

My Service Requests: > Service Request Detail:

[Complete a Customer Survey for this Service Request!](#)

Service Request

1 of 1+

SR #: 1-5907817	Division Name: Food & Associated Industries
Account: Foodcorp (Pty)Ltd	Service Type: Letter of Certificate(LOC)FAI
Last Name: James	Service Branch: CMM Gauteng
First Name: Fisher	Product Ref #: 1-5868818
Phone #: 021 419 4424	Product: Villa's fresh fish
Summary: Canned fish inspection request.	Commodity Classification: Frozen Unpackaged (loose) Fish
Physical inspection and microbiological testing to be conducted.	Opened: 19.07.2012 12:15:31 PM
Description:	Closed:

*** Attachment Name:**

Attachments

Attachment Name


FAI Attachment

Comments:

Comments

Please find attached Pdf docs.

Click on “Edit”



My Account | Contact Us | Help | Log In/Out |

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Search: Go [Advanced Search](#)

My Service Requests: > Service Request Detail:

[Complete a Customer Survey for this Service Request!](#)

Service Request

Back Edit

1 of 1+

Service Request Control Information

SR #: 1-10870329	Status: Open	Product Sample #: 1-10870326	Service Division: Chemicals Mechanical&Materials
Company Name: Mavolvo Line	Opened: 25.04.2014 09:30:54	Registered Date: 25.04.2014 09:27:22	Service Type: Construction Materials
First Name: Fisher	Closed:	Commodity: Cement (VC 9085)	Sub Service Type: Cement
Last Name: James	SR Owner: JAMES_FISHER	Owner Division: Chemicals Mechanical&Materials	Service Branch: CMM Gauteng
Service Description: Please inspect product for approval			
Commodity Classification: Cement (VC 9085)			

Attachments

Add

1 - 1 of 1

Attachment Name	File Type	Size	Date and Time	Comments
imagesCAWIMIF1	jpg	2,105	15.05.2014 15:21:15	


Updates

Add

1 - 2 of 2

Comment	Activity Type	Status	Created	Created By	Audience
Case is created from Service Request # 1-10870329.	Notes	Unscheduled	25.04.2014 10:47:42	ADMINOFF_CMM	
You have not attached your test reports	Appointment	Unscheduled	25.04.2014 10:12:59	ADMINOFF_CMM	

Click on “Update”



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Search: Go [Advanced Search](#)

[My Service Request](#) / [Service Request Detail](#)

Complete a Customer Survey for this Service Request!

Service Request

Update

1 of 1+

SR #: 1-10870329

Company Name: Mavolvo Line

Last Name: James

First Name: Fisher

Service Branch: CMM Gauteng

Product Sample #: 1-10870326

Service Description:

Service Division: * Chemicals Mechanical&Materials

Service Type: * Construction Materials

Status: * Open

Opened: * 25.04.2014 09:30:54

Closed:

Commodity: Cement (VC 9085)

Commodity Classification: Cement (VC 9085)

Attachments

Add

1 - 1 of 1

Attachment Name	File Type	Size	Date and Time	Comments
imagesCAWIMIF1	jpg	2,105	15.05.2014 15:21:15	

Updates

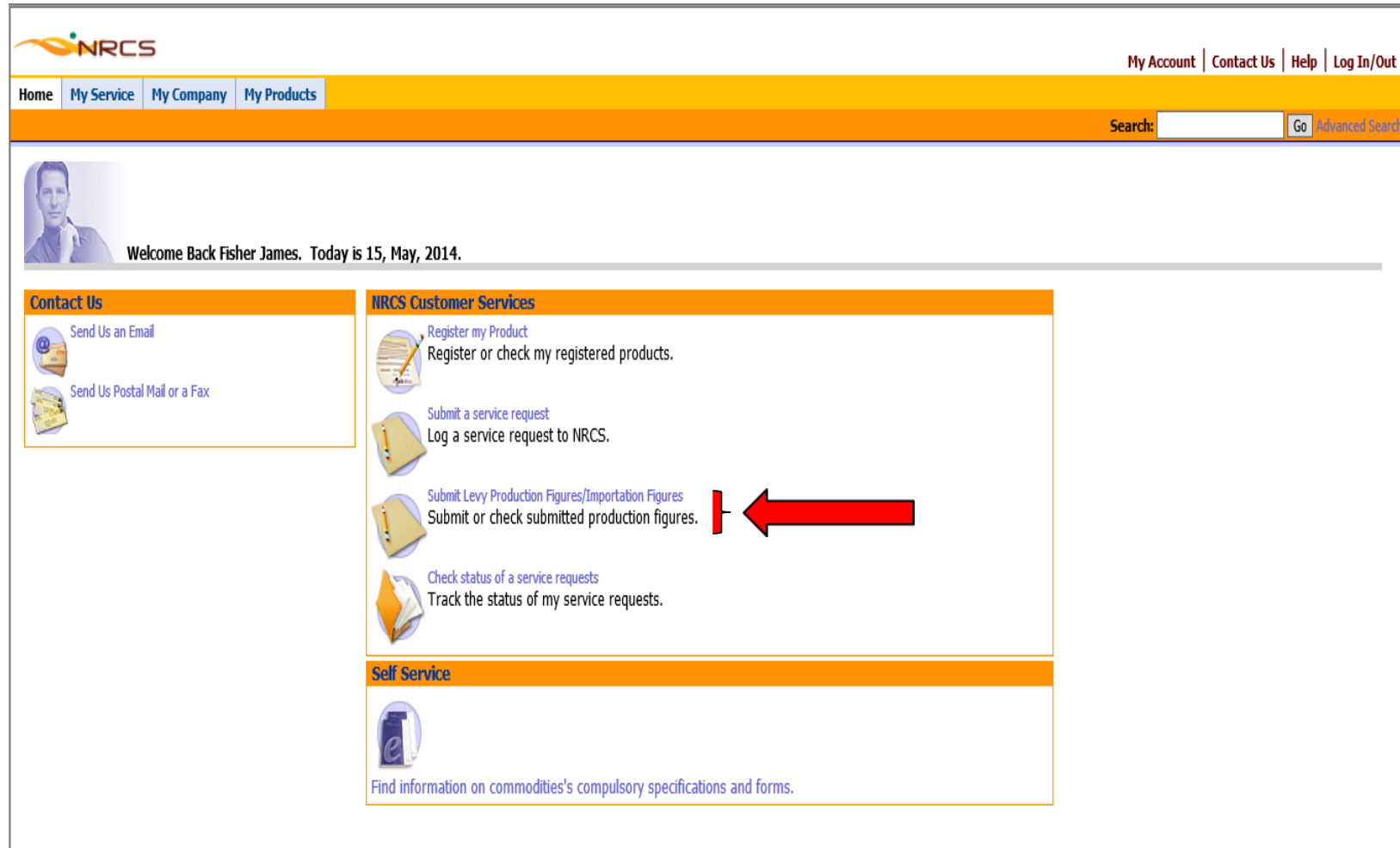
Add

1 - 2 of 2

Comment	Activity Type	Status	Created	Created By	Audience
Case is created from Service Request # 1-10870329.	Notes	Unscheduled	25.04.2014 10:47:42	ADMINOFF_CMM	
You have not attached your test reports	Appointment	Unscheduled	25.04.2014 10:12:59	ADMINOFF_CMM	

Submitting Production Figures

Click on the 'Submit Levy Production Figures/Importation Figures' hyperlink



The screenshot displays the NRCS website interface. At the top, the NRCS logo is on the left, and navigation links for 'My Account', 'Contact Us', 'Help', and 'Log In/Out' are on the right. Below this is a yellow navigation bar with links for 'Home', 'My Service', 'My Company', and 'My Products'. A search bar is located on the right side of this bar. A welcome message for 'Fisher James' is displayed below the navigation bar. The main content area is divided into three sections: 'Contact Us', 'NRCS Customer Services', and 'Self Service'. The 'Contact Us' section includes links for 'Send Us an Email' and 'Send Us Postal Mail or a Fax'. The 'NRCS Customer Services' section includes links for 'Register my Product', 'Submit a service request', 'Submit Levy Production Figures/Importation Figures', and 'Check status of a service requests'. A red arrow points to the 'Submit Levy Production Figures/Importation Figures' link. The 'Self Service' section includes a link for 'Find information on commodities's compulsory specifications and forms'.

NRCS

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Home My Service My Company My Products

Search: Go [Advanced Search](#)

Welcome Back Fisher James. Today is 15, May, 2014.

Contact Us

- [Send Us an Email](#)
- [Send Us Postal Mail or a Fax](#)

NRCS Customer Services

- [Register my Product](#)
Register or check my registered products.
- [Submit a service request](#)
Log a service request to NRCS.
- [Submit Levy Production Figures/Importation Figures](#)
Submit or check submitted production figures.
- [Check status of a service requests](#)
Track the status of my service requests.

Self Service

- [Find information on commodities's compulsory specifications and forms.](#)

Fill click the multi value group next to Company Name then select company and click “pick”

NRCS My Account | Contact Us | Help | Log In/Out

Home | **My Service** | My Company | My Products

Search: [Advanced Search](#)

Production Figures:

Production Figures

Production Figures

Company Name:

Period:

Declare Date: 15.05.2014 00:00:00

Reference No:

Status:

Qty Manufactured:

Qty Imported:

Region:

Type:

Tariff:

Pick Company - Windows Internet Explorer

Query Find Company Name starting with Find 1 - 3 of 3

Pick Company Name


Foodcorp (Pty)Ltd

Fish Facility

Mavolvo Line

	Date Declared	Company Name	Commodity Code	Commodity Type	Period	Qty Manufactured	Qty Imported	Qty Total	Status	UOM	Unit	Tariff
>	15.05.2014 00:00:00					0	0	0	Production		1	
	05.10.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2013 - Dec 2013	23	2	25	Production	Kilogram	1,000	
	05.10.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	Jan 2012 - Jun 2012	222	2	224	Production	Kilogram	1,000	
	07.11.2012 00:00:00	Foodcorp (Pty)Ltd	0305	Non-Perishables	July 2012 - Dec 2012	0	0	0	Production	Kilogram	1,000	
	28.11.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	0	11	11	Production	Kilogram	1,000	
	01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	0	23,000	23000	Production	Kilogram	1,000	
	01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	0	23	23	Production	Kilogram	1,000	
	01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	20	10	30	Production	Kilogram	1,000	
	01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	55	5	60	Production	Kilogram	1,000	
	03.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2011- Dec 2011	24	5	29	Production	Kilogram	1,000	

Fill click the multi value group next to Commodity then select the commodity and click “pick”



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[Home](#) | [My Service](#) | [My Company](#) | [My Products](#)

Search: [Advanced Search](#)

Production Figures:
Production Figures

Production Figures

Declare Date: 15.05.2014 00:00:00

Reference No:

Status: Production

Date Declared	Commodity Code	Commodity Classification	Period	Qty Imported	Qty Total	Status	UOM	Unit	Tariff
15.05.2014 00:00:00				0	0	Production		1	
05.10.2012 00:00:00				2	25	Production	Kilogram	1,000	
05.10.2012 00:00:00				2	224	Production	Kilogram	1,000	
07.11.2012 00:00:00				0	0	Production	Kilogram	1,000	
28.11.2012 00:00:00				11	11	Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	23,000	23000	Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	23	23	Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	20	30	Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	55	60	Production	Kilogram	1,000	
03.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	24	29	Production	Kilogram	1,000	

Pick Commodity - Windows Internet Explorer

Query Find Commodity Code starting with Find 1 - 4 of 4

Pick	Commodity Code	Commodity Classification
<input type="button" value="Pick"/>	7813	Appliance large e.g. refrigerators, freezers, stoves, dishwashers, washing machines, tumble dryers,
<input type="button" value="Pick"/>	0305	Fish paste - Imports
<input type="button" value="Pick"/>	0303	Frozen crabs - Imports
<input type="button" value="Pick"/>	0303	Frozen shrimps, prawns and Langoustines - Imports

Commodity:*

Commodity Type:

Code:

Measure:

Unit Size: 1

Region:

Service Type:

Tariff:

1 - 10 of 15+

Qty Imported	Qty Total	Status	UOM	Unit	Tariff
0	0	Production		1	
2	25	Production	Kilogram	1,000	
2	224	Production	Kilogram	1,000	
0	0	Production	Kilogram	1,000	
11	11	Production	Kilogram	1,000	
23,000	23000	Production	Kilogram	1,000	
23	23	Production	Kilogram	1,000	
20	30	Production	Kilogram	1,000	
55	60	Production	Kilogram	1,000	
24	29	Production	Kilogram	1,000	

Fill click the multi value group next to Period then select the Period and click “pick”

NRCS

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Production Figures:

Production Figures

Edit Delete Query Save Cancel

Production Figures

Company Name:

Period:

Declare Date: 15.05.2014 00:00:00

Reference No:

Status: Production

Qty Manufactured:

Qty Imported:

Qty Total:

Non-Consumables Tariff Periods - Windows Internet Explorer

Find Period Name starting with Find 1 - 6 of 6

Pick	Period Name	Release No	Period Start Date	Period End Date	Release Start Date	Release End Date
<input type="button" value="Pick"/>	Jan 2012 - Jun 2012	1	01.01.2012	30.06.2012	06.08.2010	
<input type="button" value="Pick"/>	Jan 2013 - Jun 2013	1	01.01.2013	30.06.2013	06.08.2010	
<input type="button" value="Pick"/>	July 2011 - Dec 2011	1	01.07.2011	31.12.2011	06.08.2010	
<input type="button" value="Pick"/>	July 2012 - Dec 2012	1	01.07.2012	31.12.2012	06.08.2010	
<input type="button" value="Pick"/>	July 2012 - Dec 2012	1	01.07.2012	31.12.2012	06.08.2010	
<input type="button" value="Pick"/>	July 2013 - Dec 2013	1	01.07.2013	31.12.2013	06.08.2010	

Clear Pick Cancel

Date Declared	Company Name	Commodity Code	Period	Release No	Period Start Date	Period End Date	Release Start Date	Release End Date	Status	UOM	Unit	Tariff
15.05.2014 00:00:00									Production		1	
05.10.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	1	01.01.2012	30.06.2012	06.08.2010		Production	Kilogram	1,000	
05.10.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	1	01.01.2012	30.06.2012	06.08.2010		Production	Kilogram	1,000	
07.11.2012 00:00:00	Foodcorp (Pty)Ltd	0305	Non-Perishables	0	01.07.2012	31.12.2012	06.08.2010		Production	Kilogram	1,000	
28.11.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	11	01.07.2012	31.12.2012	06.08.2010		Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	23,000	01.07.2012	31.12.2012	06.08.2010		Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	23	01.07.2012	31.12.2012	06.08.2010		Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	10	01.07.2012	31.12.2012	06.08.2010		Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	30	01.07.2012	31.12.2012	06.08.2010		Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	55	01.07.2012	31.12.2012	06.08.2010		Production	Kilogram	1,000	
03.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	5	01.07.2013	31.12.2013	06.08.2010		Production	Kilogram	1,000	
			Perishables	29	01.07.2011	31.12.2011	06.08.2010		Production	Kilogram	1,000	

Complete all the fields and click 'Save' button

NRCS My Account | Contact Us | Help | Log In/Out

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Search: Go [Advanced Search](#)

Production Figures:

Production Figures

Company Name:
 Period:
 Declare Date: 15.05.2014 00:00:00

Reference No:
 Qty Manufactured: 0
 Qty Imported: 0
 Qty Total: 0

Status:
 Commodity:
 Commodity Type:
 Commodity Code:
 Unit of Measure:
 Unit Size: 1
 Region:
 Service Type:
 Tariff:

Date Declared	Company Name	Commodity Code	Commodity Type	Period	Qty Manufactured	Qty Imported	Qty Total	Status	UOM	Unit	Tariff
15.05.2014 00:00:00					0	0	0	Production		1	
05.10.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2013 - Dec 2013	23	2	25	Production	Kilogram	1,000	
05.10.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	Jan 2012 - Jun 2012	222	2	224	Production	Kilogram	1,000	
07.11.2012 00:00:00	Foodcorp (Pty)Ltd	0305	Non-Perishables	July 2012 - Dec 2012	0	0	0	Production	Kilogram	1,000	
28.11.2012 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	0	11	11	Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	0	23,000	23000	Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	0	23	23	Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	20	10	30	Production	Kilogram	1,000	
01.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2012 - Dec 2012	55	5	60	Production	Kilogram	1,000	
03.10.2013 00:00:00	Foodcorp (Pty)Ltd	0303	Perishables	July 2011- Dec 2011	24	5	29	Production	Kilogram	1,000	

THANK YOU